

Privacy Policy

This website is owned and operated by Puxton Ltd t/a Puxton Park. Your privacy on the internet is of the utmost importance to us and we want to make your experience online satisfying and safe.

We ask that you read this Privacy Policy ('the Policy') carefully as it contains important information about how we will use your personal data.

For the purposes of the Data Protection Act 1998, Puxton Ltd ('we' or 'us') is the 'data controller' (i.e. the company who is responsible for, and controls the processing of, your personal data).

We take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience.

Use of Cookies

We use cookies to better your experience while visiting our website also to analyse and improve our marketing campaigns. Where applicable, we use a cookie control system allowing the user on their first visit to the website to allow or disallow the use of cookies on their device. If you wish to deny the use and saving of cookies from our website on to your computer's hard drive you should take necessary steps within your web browser's security settings to block all cookies from us and our external serving vendors.

Users contacting our website do so at their own discretion and provide any such personal details requested at their own risk. Your personal information is kept private and stored securely until a time it is no longer required or has no use, as detailed in the Data Protection Act 1998.

Email Newsletter

We operate an email newsletter program, used to inform subscribers about products and services supplied by us. Users can subscribe through an online automated process should they wish to do so.

Email marketing campaigns published by us may contain tracking facilities within the actual email. Subscriber activity is tracked and stored in a database for future analysis and evaluation. Such tracked activity may include; the opening of emails, forwarding of emails, the clicking of links within the email content, times, dates and frequency of activity [this is by no means a comprehensive list]. This information is used to refine future email campaigns and supply you with more relevant content based around your activity.

In compliance with UK Spam Laws and the Privacy and Electronic Communications Regulations 2003 you are given the opportunity to un-subscribe at any time through an automated system.

External Links

We cannot guarantee or verify the contents of any externally linked websites despite our best efforts. You should therefore note that you click on external links at your own risk and we cannot be held liable for any damages or implications caused by visiting any external links mentioned.

Social Media Platforms

Communication, engagement, and actions taken through external social media platforms that we participate on are custom to the terms and conditions as well as the privacy policies held with each social media platform respectively.

We will never ask for personal or sensitive information through social media platforms and encourage anyone wishing to discuss sensitive details to contact the respective platform through primary communication channels such as by telephone or email.

We may use social sharing buttons and you are advised before using such social sharing buttons that you do so at their own discretion.

By default some social media platforms shorten lengthy URLs [web addresses] (this is an example: <http://bit.ly/zyVUBo>).

Despite the best efforts to ensure only genuine URLs are published many social media platforms are prone to spam and hacking and therefore we cannot be held liable for any damages or implications caused by visiting any shortened links.

Children

Consistent with the Children's Online Privacy Protection Act of 1998 (COPPA), we will never knowingly request personally identifiable information from anyone under the age of 13 without requesting parental consent.

Sharing of the information

Puxton Ltd uses the above-described information to tailor content to suit your needs. We will not share information about individual users with any third party, except to comply with applicable law or valid legal process or to protect the personal safety of our users or the public. Under the Data Protection Act 1998 you may request a copy of personal information held about you by us. A small fee will be payable. If you would like a copy of the information held on you please write to the business address at the bottom of this policy.

Opt-out policy

Puxton Ltd gives users options wherever necessary and practical.

Our contact details

We welcome your feedback and questions. If you wish to contact us, please write to us at: Puxton Park, Cowslip Lane, Hewish, Weston super Mare, BS24 6AH or call us on 01934 523500.

We may change this privacy policy from time to time. You should check this policy occasionally to ensure you are aware of the most recent version which will apply each time you access our website.